

PRODUCT SHEET

Sage 300 Construction and Real Estate

Service Management

Sage is the market leader in job cost accounting for construction and real estate companies with over 40 years of experience in the industry. Superior cost management is at the core of Sage 300 Construction & Real Estate. Features like service management, service inventory, and Sage Service Operations make Sage the right choice for your construction and real estate accounting needs.

Service Management

Streamlining your service operations, Service Management in Sage 300 Construction and Real Estate offers better communication between customers and your organization's dispatchers, technicians, and accounting staff. Improve your response to service needs with easy access to accounting, inventory, and purchasing information.

Service Management simplifies service call dispatching, field technician management, and billing. You're able to see the status of any service call including the time the call is scheduled, the type of service to be performed, and the technician assigned to perform the service.

After information about vendors, invoices, purchase orders, and other financial details are entered they are immediately accessible in all areas of Sage 300 Construction and Real Estate, which helps eliminate redundancy and reduce the potential for errors.

Service Management will help you:

- Easily lower response times for service dispatching
- Customize invoice formats to meet the needs of your business
- Eliminate duplicate data entry and reduce the risk of potential errors

Sage Service Operations

Integrate Sage Service Operations with Sage 300 Construction and Real Estate to provide field technicians with the critical information they need onsite and streamline their communication with the office team. This helps deliver higher quality work, improved efficiency, and maximum profitability.

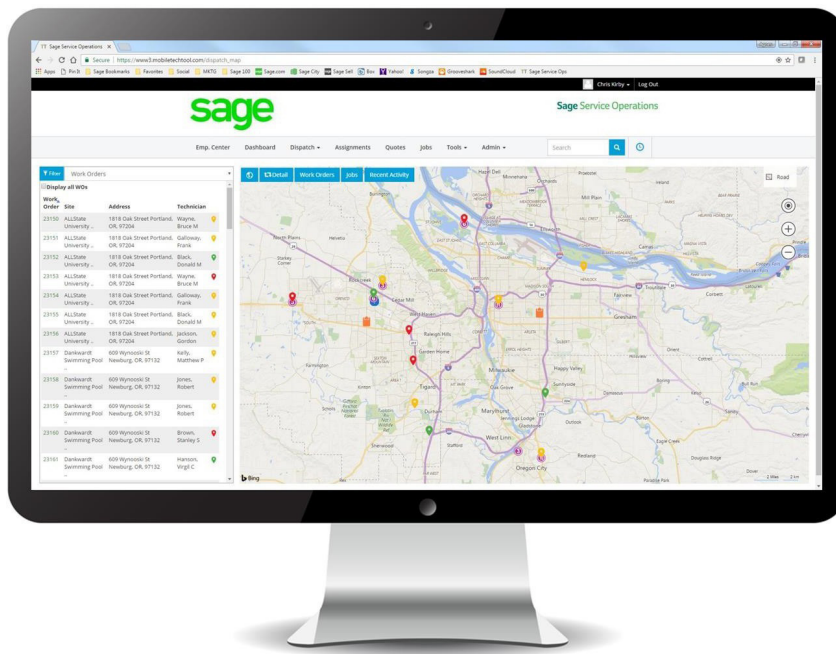
With Sage Service Operations, managers and technicians have access to real-time information anytime, anywhere. Increase the efficiency of your service operations with the ability to track critical items in the field including assignments, work orders, quotes, preventative maintenance, purchase orders, customer equipment, site history, refrigerant, notes, and time worked.

When on a job site, no project detail can be overlooked. Sage Service Operations enables field supervisors to capture daily field reports that document site activity, meetings, subcontractors, and equipment. Additionally, they can capture photos, sketches, and attach custom forms.

Job time, work order time, and miscellaneous time (like vacation or sick pay) are collected in the field through a simple time entry or punch in/out, then sent to the back office for efficient payroll processing. Then plan resources more effectively using the dynamic dashboard with drill down capabilities to see service activities at a glance. View recent work orders, billing amounts, upcoming and overdue preventative maintenance tasks, and more.

Construction companies choose Sage Service Operations to:

- Deliver excellent service
- Improve client retention
- Win new business



Service Inventory

The Service Inventory add-on for Service Management in Sage 300 Construction and Real Estate makes it easy to maintain an accurate perpetual inventory. It allows you to automatically update inventory at the time of invoicing, track minimum and maximum inventory levels, perform accurate physical counts, look up AKA part numbers, and more.

Service Inventory offers:

- Simple access to powerful inventory data
- Restocking lists with detailed inventory transaction reporting
- Efficient tracking of all inventory levels

Service Agreement and Preventive Maintenance

The Service Agreements and Preventive Maintenance add-on for Service Management in Sage 300 Construction and Real Estate keeps you in control of your preventive maintenance business by tracking service agreement dates and maintenance schedules. It also prompts you with agreement renewal dates and provides insight into the profitability of your service call operations.

Service Agreement and Preventative Maintenance will help you:

- Easily keep up with all aspects of your agreements
- Get quick access to all technicians and appointments set
- Improve your operations tracking with use agreement and equipment profitability reporting

Service Purchasing

The Service Purchasing add-on for Service Management in Sage 300 Construction and Real Estate provides tight management control over service-related purchases. It links your work orders and purchase orders to part purchases required by service technicians so you're able to quickly and easily track and match vendor invoices to purchase orders and automatically update inventory, parts costs, and more.

Service Purchasing will help:

- Increase profitability with more accuracy from parts purchases made in the field
- Automatically attach purchase orders to work orders and invoices
- Quickly match vendor invoices to purchase orders

For more information contact your Sage business partner or customer account manager at **SageCRE.com** or **800-628-6583**.