## C+D New Site FAQs



## What's changing?

Breaking News - Chemistanddruggist.co.uk is evolving, we are launching a brand-new mobile-friendly website that offers improved performance and better visibility of our content which is easier to find, for a better customer-experience.

### When is this happening?

C+D's new website will be launching on August 1, 2021.

### Do I need to update anything?

No, we have done all the hard work so that you don't have to - you will be able to access chemistanddruggist.co.uk via your usual route.

## What changes will I notice?

Our new website will be so much easier to use and will have a brand-new look and feel.

#### **New features:**

- **Updated navigation** helping you get to the content you need quicker and more easily.
- **Mobile-friendly** allowing you to access the same great content on the go.
- Free access to the C+D Community all registered users will get automatic access to the brand-new C+D Community, allowing you to take part in conversations, view live and on demand events and connect with thousands of pharmacy professionals.
- New and improved search functionality

   enabling you to sort and filter results on topics, content type, media type, and authors and more.
- Push notifications opt in to receive breaking news alerts even when you're not on the website to keep up with the latest developments as they happen.

## Will I still be able to access learning content?

C+D Learning and Update Plus will be moving to the C+D Community. You can find out more in the learning section **here**.

# Will my newsletter subscriptions change?

No, you will still receive the newsletter you have registered for, and you can still update your preferences from your account. The sender email address will change, so you may need to update your whitelist with the new email address in case the new emails get caught in your junk folder.

# Will I still be able to delete and disable my account?

You will continue to be able to delete your account, but the option to temporarily disable your account will no longer be available.

## Will advertising options change?

All advertising inventory will remain the same with the new C+D website.

#### **Contact us**

If you have any C+D product related queries, please contact Pippa:

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Or visit the C+D website contact us page