

New client questionnaires

To get a deeper understanding of why a potential client wants to renovate, choose questions from the suggestions below to create your own questionnaire.

General Questions

- Why do you want to renovate?
- Why did you decide to move forward with this project now?
- What are you looking to accomplish with this project?
- What is the age of the home/has it ever been updated?
- What functions well in your home?
- What does not function well in your home?
- Is there a particular area that is a high priority?
- How long do you plan to stay in your home?
- Are you concerned about resale value?

Resident Questions

- Please provide names and ages of household members.
- Do they have specific needs for space, work, or study?
- Do you anticipate upcoming new household members? When?
- Do you have or anticipate having a household member with limited mobility in the future?
- Do you have any pets in the household? Please list type, breed, and age.
- What family members will share in the decision-making process?

Lifestyle Questions

- In which areas of the home do family members spend the most time?
- What leisure activities are important?
- What work activities are important? Do you need a home office?
- How much time do you spend in the home? Are you away often?
- Do you entertain often? How many people, and how formal or casual?
- Do you have guests stay with you for extended periods of time?
- Are you interested in energy-efficient systems?
- Do you imagine any future additions to the home?
- How many hours per week will be spent cleaning/maintaining your home?
- Do you need extra storage space? What size?

Design Questions

- What are your design priorities? Style or function?
- What home furnishing stores best reflect your personal taste?
- What is your favourite room in the house and why?
- Are there any pieces of furniture, window, wall or floor coverings that must be worked into the new plan?
- What feeling do you hope to achieve? Casual, formal, elegant, contemporary, romantic, comfortable?

Exterior Questions

- What outdoor activities do you enjoy?
- What time of day are you likely to use your outdoor space?
- Do you have specific outdoor space needs for pets?
- Do you have any concerns such as allergies, noise, security, drainage, or pests?
- Are there any access requirements?
- Are there any areas of your garden that require screening for privacy or the sun?
- Are there any views you want to preserve?
- How much time per month do you have for garden maintenance?

Kitchen Questions

- Is the kitchen a socialising space?
- What time of day is the kitchen most often used?
- Do you have any furniture you want in your kitchen?
- Does the primary cook have any specialty cooking preferences?
- What type of specialised storage is required?
- What small appliances do you frequently use in your kitchen?
- Do you plan on sorting recyclable waste in your kitchen?
- Besides cooking, are there any secondary activities that take place in the kitchen?
- If you would like an eat-in kitchen, how many seats should it accommodate?

Bathroom Questions

- How many bathrooms are in the home?
- Who will use the bathroom(s) being renovated? (Name, age, height, physical limitations)
- Will more than one person be using the bathroom at the same time?
- How important is auditory privacy?
- Will this bathroom be used by visitors? If so, how often?
- Do you prefer separate showering and bathing areas?
- Are there any desired features?
- Are there any accessibility features required?